

NORTH RYDE GOLF CLUB



Members' Information Night 2025

Agenda

Time	Item	Presenter/Facilitator
6:00	Welcome	Anthony Ryan (General Manager)
6:05	Governance	Mark Mathieson (President and Chairman)
6:10	Club Strategy	
6:30	Golf	Glenn Woodley (Captain)
6:45	Club	Alex Cicchini (Vice-President)
7:00	FTAA	Henk van Diggele (FTAA Chair)
7:15	General Business	Anthony Ryan (General Manager)
7:20	Any Other Business	All
7:30	Informal Refreshments and Snacks	All



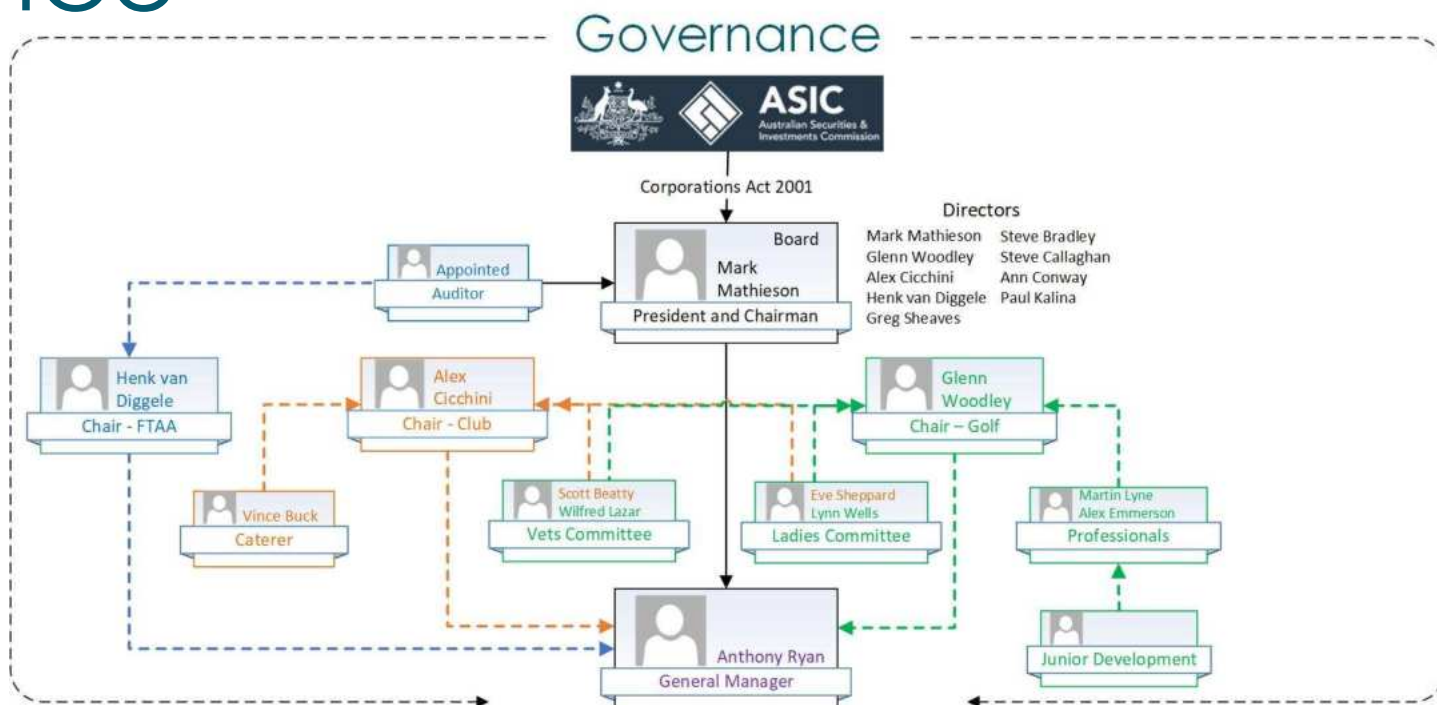
Governance

Responsibility

Your Board always acts in
“The best interests of
all members”.

Board Members attend
approx. 40 meetings
per year.

The Board is subject to
mandatory training.



The Board of Directors are liable under the Corporations Act and must discharge their duties in good faith and in the best interests of the Company



Governance

Corporate Responsibility

Our wider responsibility to the community.

Responsible positive action when required.



The Club acts in the Community's best interests

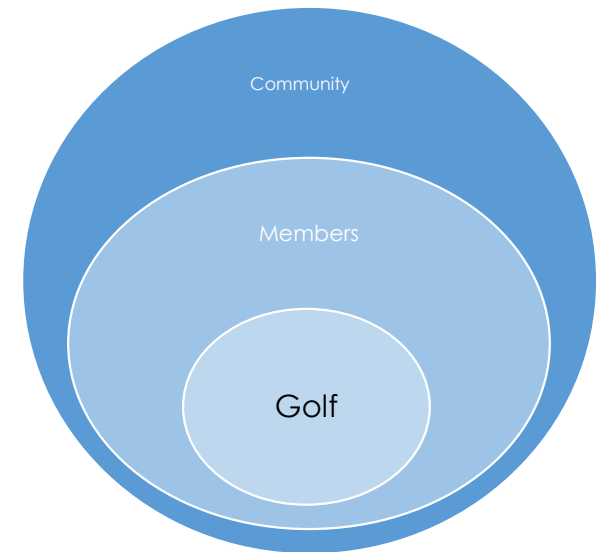


Strategic Direction

Value Proposition

With Golf at our core, we strive to provide Members and the Community a variety of products and services at great value for money.

- Affordable
- Family-friendly
- Quality
- Accessible
- Variety of options



Our focus is to provide a quality Golf setting in which Members and the Community can enjoy our facilities and venues at an affordable price



Strategy and Structure

Pillars

- Balanced utilisation
- Cost effectiveness
- Improved operational capability
- Fit-for-purpose Controls

A move towards Customer-centric service, with a unique “golf” aspect.

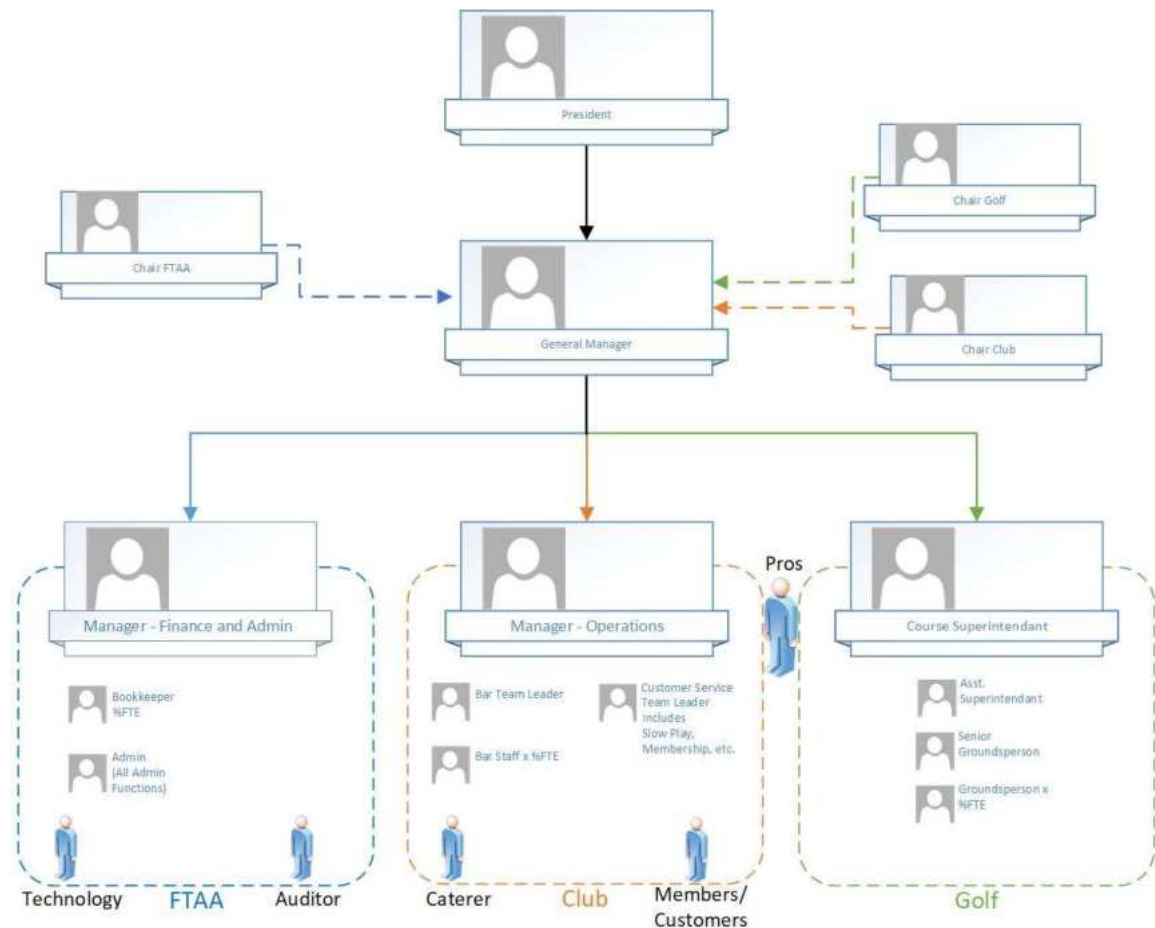
Protecting our Course utilisation and balancing Fees, Investment and accelerating Costs.



Organisation Structure

An updated Structure to reflect our needs, and ever-changing demands.

A move towards Customer-centric service, with a unique “golf” aspect.



The right people doing the right things at the right time

Club Strategy

Summary

Core remains but the strategy has been updated to best service the Club.

The Board and Management continues:

- To balance revenue with utilisation
- Effective cost control
- Improve the Golf outlook
- Lift service offerings including Sports Bar and Eats on Twin.



Strategy evolution to best serve the needs of members and the community now and into the future.



Golf Committee

An effective balance between a quality course and usage.

The challenges we face with scarce qualified staff.

Golf, what we are:

- Competitions
- Mateship
- Fun



Glenn Woodley (Captain)
Greg Sheaves (Vice-captain)
Steve Callaghan
Ann Conway
Paul Kalina
Mark Mathieson

Golf

People

Industry Wide Challenge

Staff shortage - NSWGSA

- 2024 - 2,100 vacancies
- 70% fulfilment rate
- 65% of clubs operating below staffing requirements



NSW Golf Course Superintendents Association

www.nswgcsa.com.au

We are actively looking at innovative ways to attract the right people



Golf

Course Plant and Equipment

Investment in replacing old machinery:

- Rough Mower
- Spray Rig
- Greens' Mower



Sustainable investment in course improvement and a reduction in our footprint.



Golf

Course Works

Fountain and surrounds

A refreshed vista from the Clubhouse.



We have invested in the areas immediately outside, including the 18th Green, paths and fountain



Golf

Course Works

Dam

The dam has been compromised through slippage.

During rectification, a need for further qualified opinion became necessary.

We await the report.



We expect the Hydrologist's report shortly and will then proceed with final rectification.

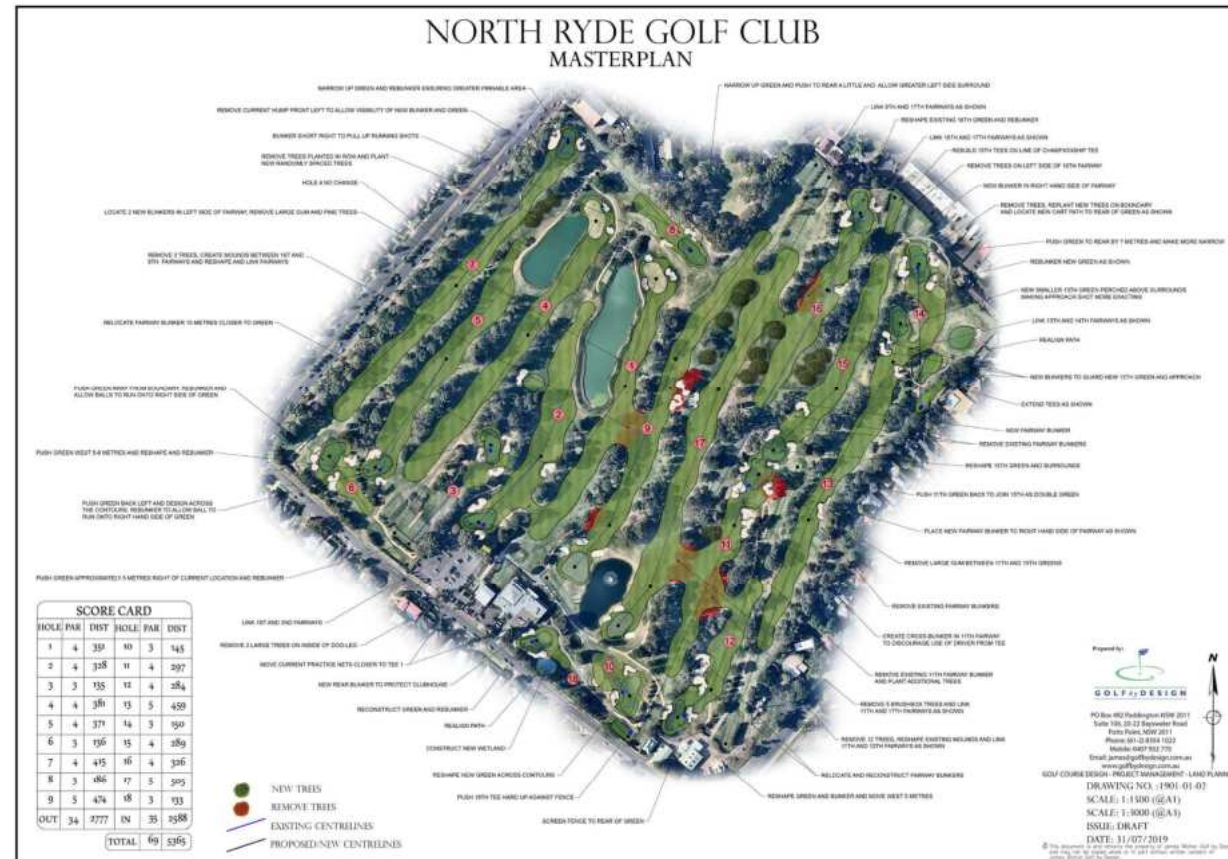


Golf Course Works Projects

Immediate – 4th Dam

Future Plans:

- First Tee and Cart Parking
- Irrigation
- Masterplan



Removing the risks of injury/damage on the first, and the recurring problems with irrigation pipes are a priority



Club Committee

- New Caterer – Eats On Twin
- Facilities and Functions
- Marketing and Website
- Membership

Club, our core:

- Members
- Social Members
- Customers
- Community



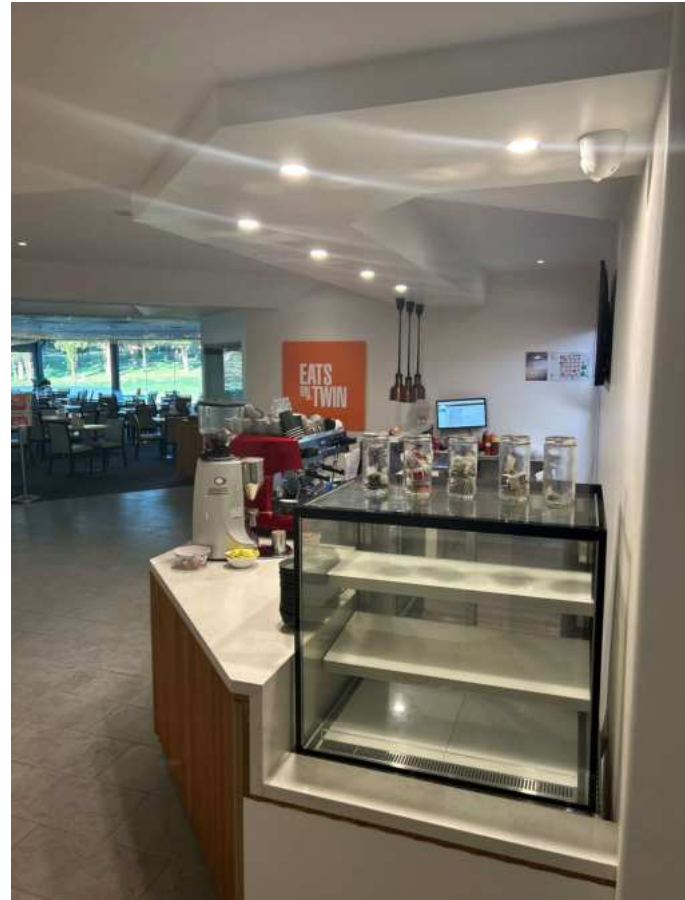
Alex Cicchini (Vice-President)
Stephen Bradley
Ann Conway
Henk van Diggele
Mark Mathieson



Club

Eats On Twin

- Kitchen and servery upgraded
- Service commenced October



Constantly evolving to suit all tastes and trends in food



Club

Facilities and Functions

A new Sports Bar, a venue of choice for major sporting events

Versatile and functional facilities – appealing to members and the local community

3 new Events held attracting over 150 people
(Opera Extravaganza and FABBA)



Making your Club feel as comfortable as your lounge room
with lots of friends



Club Marketing and Website

- 19TH News
- Facebook and Instagram
- APP posts
- Outside screens and Club TV
- Website



Growing our reach to attract customers and target the wider local community



Club Membership

- Value for money
- More than just a golf club

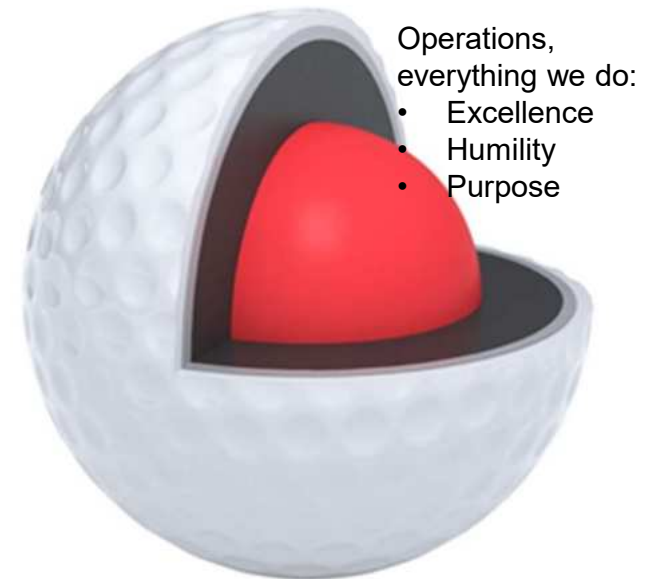
Club	Joining	Annual	Bar	Total
Pennant Hills	\$8,000	\$5,750	\$500	\$6,250
Pymble	\$9,800	\$5,957		\$5,957
Monash	\$7,500	\$5,440		\$5,440
Ryde-Parramatta	\$4,000	\$4,355	\$300	\$4,655
Oatlands	\$4,250	\$4,275	\$360	\$4,635
Roseville	\$6,500	\$3,975	\$400	\$4,375
Mona Vale	\$3,950	\$3,950		\$3,950
Long Reef	\$3,500	\$3,660	\$250	\$3,910
Bayview	\$0	\$3,695	\$0	\$3,695
Wakehurst	\$3,000	\$3,405	\$260	\$3,665
Strathfield	\$1,400	\$3,350	\$100	\$3,450
Asquith	\$1,000	\$2,850	\$200	\$3,050
Carnarvon	\$0	\$2,350	\$300	\$2,650
North Ryde	\$2,300	\$2,400	\$200	\$2,600
Northbridge	\$0	\$2,250	\$250	\$2,500
Bankstown	\$250	\$2,240	\$250	\$2,490
Muirfield	\$0	\$2,450	\$0	\$2,450
Warringah	\$0	\$2,290		\$2,290
Cabramatta	\$0	\$1,500	\$100	\$1,600

Membership offers a wide variety of benefits and great value for money



FTAA Committee

- Finance
- Technology, Admin and Audit
- Capital Expenditure
- 2025 and Outlook



Henk van Diggele (Chairman)
Steven Bradley
Alex Cicchini
Paul Kalina
Mark Mathieson

Finance, Technology, Administration and Audit (FTAA)



FTAA

Finance

- Consolidated our Financial position
- Focused on cost-restraint
- Balanced revenue between Member and Social streams



We have Reserves for potential difficult times ahead



FTAA

Finance

- Golf focus
- Rain April – July:
Closed course 26 days
No Carts for 65 days
- Sports Bar impact:
20% increase



Diversified offering overcomes outside factors



FTAA

Technology, Admin and Audit

- Heightened Security
- Improved Membership functionality
- Streamlined Back-office



We have invested in better securing Member information and functionality



FTAA

Capital Expenditure

The 14th upgrade including several paths as per the Masterplan were completed during 2024

Future commitment:

- Airconditioning project completion
- Cost \$100k
- Grant received
- Deposit paid

Project	Timing	\$k
14th Green	Jan-Mar 24	275
Paths 1st to 18th	Feb-Apr 24	98
Turf Repairs following works & rain	Aug-Nov 24	63
Club Lounge Furniture	Feb-Sep 24	32
Restaurant Furniture	Sep-Oct 24	12
Kitchen Equipment New & Upgrades	Sep-Oct 24	78
Technology - Computers & POS Upgrades	Jan-Dec 24	47
Men's Locker Room Extension	Aug-Oct 24	18
		623

Club took the opportunity to replace and renovate with sustainable investment



FTAA

2025 and Outlook

- 2025 – year of consolidation
- 4th Dam remediation – costs uncertain
- Focus on Golf both through Organisational Structure and the Masterplan



2025 is a year of uncertainty, and we are planning for it.



Members' Information Night



Any Other Business





Twin Road, North Ryde NSW 2113
T: +61 2 9887 4422
E: Office@northrydegolfclub.com.au
W: northrydegolfclub.com.au